



Lisa Z. Fain Named CEO of Center for Mentoring Excellence®

Leadership Development Services' Vice President assumes key leadership role in January 2018.

Phoenix, AZ - December 1, 2017

The Center for Mentoring Excellence®, a division of Leadership Development Services LLC, is proud to announce that Lisa Z. Fain will become its Chief Executive Officer effective January 1, 2018. She will lead its practice of creating learning, growth, community, and inclusion for organizations and leaders seeking to achieve business results through mentoring excellence.

According to Dr. Lois Zachary, the current Chief Executive Officer:

"We are thrilled to have Lisa leading the Center for Mentoring Excellence. She is highly regarded for her combination of knowledge, expertise, humor, and no-nonsense practical approach to enhancing mentoring performance. Her passion for diversity and inclusion work has enabled her to assist mentors and mentees to understand, bridge, and leverage their differences to achieve better business results."



Ms. Fain has conducted mentoring training programs in corporate, government, and educational institutions. A skilled facilitator and experienced coach, she offers clients solutions that come from her diverse experience and utilize her ability to listen and understand client's needs. She gives practical, actionable guidance to help organizations maximize the return on their investments in mentoring.



"I am very excited and honored to lead the Center for Mentoring Excellence®, said Lisa Fain. "I look forward to continuing Dr. Zachary's work to bring the very best in mentoring practices to organizations committed to their employees' development and growth. Dr. Zachary will continue her association with Leadership Development Services and the Center, and we plan to offer new services from time to time, such as Mentoring Excellence Masterminds, which provides monthly online support for mentors, mentees, and program administrators to achieve sustained accountability and excellence."

Since October 2015, Fain has been Leadership Development Services' Vice President and lead in Diversity Strategy and Cultural Competency, as well as CEO and Founder of Vista Coaching. Prior to those roles, Fain served as Senior Director of Diversity and Inclusion at Outerwall, Inc. (the parent company to automated retail giants Redbox and Coinstar). Lisa spearheaded the development and implementation of its diversity initiative, including launching the company's first mentoring program for its Women's Business Resource Group. Prior to that position, she worked as Outerwall's in-house counsel, where she coached leaders and partnered with Human Resources to establish fair and effective policies and practices to sustain the

organization as it grew in size, revenue, and renown.

Previously, Lisa practiced law with the Chicago office of a major multinational law firm and counseled employers on creating inclusive policies and practices. In addition, she served as a Master Trainer, training thousands of employees at a variety of companies on how to create a better workplace. Certified as a mediator through Chicago's Center for Conflict Resolution, Lisa applied her counseling skills to help clients understand and prevent conflict.

Lisa holds a B.S. in Social Policy from Northwestern University and a JD degree from its School of Law. She is also a certified Life Coach, with certification from the International Coach Academy.

About the Center for Mentoring Excellence®

Center for Mentoring Excellence is a rapidly growing consulting, training, and coaching firm that offers training, consultation, and coaching to promote, elevate, and enhance the practice of mentoring excellence. Based on the work of its founder, author Dr. Lois Zachary, and its talented mentoring experts, the Center is able to provide customized solutions and services to its clients.

Its latest program, Mentoring Excellence Masterminds™ offers ongoing and just-it-time support to maximize the effectiveness and ROI of mentoring.

For more information about the Center for Mentoring and its unique mentoring services, visit www.centerformentoring.com

STAY CONNECTED



Center for Mentoring Excellence | 3042 E. Sierra Vista Drive | Phoenix | AZ | 85016